



**For Immediate Release:**  
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## **COMMISSIONER STEWART ANNOUNCES \$2.1** **MILLION RETURNED TO CONSUMERS IN 2010**

*Victimized Delawareans Made Whole in Restitution Cases*

**Dover, DE** - Delaware Insurance Commissioner Karen Weldin Stewart announced today that the Department of Insurance was successful in a variety of actions resulting in over two millions dollars being returned to Delawareans. They include the prosecuting of complaints on behalf of consumers, providing dispute resolution through arbitration, agency exams and refunds to policyholders who had completed an approved defensive driving course from a major insurer. The Commissioner said, "During the past two years, I have tried to re-engineer the Department of Insurance into a consumer driven agency. The success we have had in getting returned to business and individual consumers a total of over two million dollars in 2010 is a first step among a number of enduring initiatives and actions we are taking to better serve the citizens of our state. In addition to new ideas and initiatives, any success in serving our consumers involves maintaining our success in responding and sustaining our level of vigilance."

The breakdown of the restituted funds is as follows:

Complaints	\$ 1,513,421.00
Arbitration	575,550.00
Agency Audits	27,055.00
<b>Total</b>	<b>\$ 2,116,026</b>